



Product and Regulatory Guide,
Limited Warranty & Agreement
Guide du produit et réglementaire,
garantie limitée et accord
Guía del producto y sobre
reglamentos, garantía limitada y
contrato



XBOX CONSOLE PRODUCT GUIDE, LIMITED WARRANTY & AGREEMENT

YOU MUST ACCEPT LIMITED HARDWARE WARRANTY & AGREEMENT AND MICROSOFT SERVICES AGREEMENT (BOTH WITH BINDING ARBITRATION AND CLASS ACTION WAIVER IN THE U.S.) AND SOFTWARE LICENSE TERMS

By purchasing or using your Microsoft Product, you agree to:

- Manufacturer's Limited Hardware Warranty & Agreement at support.microsoft.com/warranty. Please read the summary starting on page 7. **If you live in (or are a business with your principal place of business in) the United States, please read the binding arbitration clause and class action waiver at aka.ms/hw-warranty-arbitration and the summary starting on page 7. It affects how disputes concerning your Microsoft Product, its price, advertising, marketing, communications, your purchase transaction, billing, or the Manufacturer's Limited Hardware Warranty & Agreement are resolved.**
- Microsoft Services Agreement at microsoft.com/msa. It governs use of Xbox online service and Microsoft Studio games and apps.
- Software License Agreement at xbox.com/slt.

Please read these agreements. If you do not accept them, do not set up or use your Xbox Product (console or accessory). Return the Xbox Product to Microsoft or your retailer for a refund. For Xbox console and accessory product manuals, go to xbox.com/support/manual. Your console may or may not contain an optical disc drive.



This symbol identifies safety and health information in this product guide



WARNING: Read safety and health information

Microsoft products are developed to be safe and effective. Please read this guide for important safety and health information about your device and for the terms of the Limited Warranty that applies to your device. The guide is

intended to help you be more comfortable and productive while using this device. Failure to follow the instructions for proper set up, use, and care for your device can increase the risk of serious personal injury, death, or property damage.

You can find additional support at support.microsoft.com.

NOTICE: Read use instructions

Failure to properly set up, use, and care for this product can increase the risk of damage to your device or devices. Read this guide and keep all printed guides for future reference.

Initial console setup and updates

Broadband Internet (1.5 Mbps down/768 Kbps up), a Microsoft account, and Xbox profile required for initial online set-up, downloads/mandatory updates (some significant), and some features (including retention of gameplay settings and information). 4K streaming requires 18-24 Mbps download speed. ISP fees apply (xbox.com/consoles/gettingstarted).

For answers to questions about console setup, troubleshooting steps, and Xbox Customer Support contact information, visit support.microsoft.com.



WARNING: AC power supply and power cord safety

Always select and use an appropriate AC power supply and/or power cord for your device. Failure to take the following precautions can result in serious personal injury or death from electric shock or fire or in damage to your device.

To select an appropriate power source for your device:

- We recommend you use genuine Microsoft power supply units (PSUs) and AC power cords. A genuine Microsoft PSU and/or AC power cord was provided with your device. Genuine Microsoft PSUs or AC power cord can also be purchased from a Microsoft-authorized retailer and at <https://store.microsoft.com/devices>.
- Use only AC power provided by a standard (mains) wall outlet. Do not use non-standard power sources, such as generators or inverters, even if the voltage and frequency appear acceptable.
- Confirm that your electrical outlet provides the type of power indicated for your device (in terms of voltage [V] and frequency [Hz]). If you are unsure of the type of power supplied to your home, consult a qualified electrician.

- Do not overload your wall outlet, extension cord, power strip, or other electrical receptacle. Confirm that they are rated to handle the total current (in amps [A]) drawn by your device and any other devices using the same circuit.
- For devices where the AC prongs may be folded for storage, make sure its prongs are fully extended before plugging the AC power supply for your device into the power (mains) outlet.
- For devices equipped with power cords with removable prongs and a universal power supply, make sure the prong assembly is properly configured for the power outlet and fully seated into the power supply before plugging the AC power supply into a power (mains) outlet.

CAUTION: Cable and cord safety

Exposed device cables and cords pose a potential tripping hazard. Arrange all cables and cords so that people and pets are not likely to trip over or accidentally pull on them as they move around or walk through the area. Do not allow children to play with cables and cords. To avoid damaging the cords and cables:

- Protect cords from being walked on or crushed.
- Protect cords from being pinched or sharply bent, particularly where they connect to a wall power (mains) outlet, the power supply unit, and your device.
- Do not jerk, knot, sharply bend, stretch, or otherwise abuse the power cords. Do not wrap your power cord too tightly, especially around the power brick. Instead, wrap it using loose coils rather than tight angles.
- When positioning your device or PSU make sure that the cords are not bent sharply and that the connectors are not pushed against a wall or hard surface.
- Do not expose power cords to heat sources.
- Do not allow pets or children to bite or chew on power cords.
- When disconnecting the power cord, pull on the plug—do not pull on the cord.
- Inspect your power cords and cables regularly. If a power cord or cable becomes warm, frayed, cracked or damaged in any way, stop using it immediately. We recommend that you replace your damaged power cord or cable with a genuine Microsoft replacement power or cable.
- Unplug your charging cable or cord during lightning storms or when unused for long periods.

WARNING: General battery safety

Your device uses disposable or rechargeable batteries. Improper use or misuse of disposable or rechargeable batteries may cause injury, death, property damage, and may damage your device or its accessories as a result of battery fluid leakage, fire, overheating, or explosion. Battery fluid is corrosive and may be toxic. It can cause burns and may be harmful or fatal if swallowed.

To reduce the risk of injury when using disposable or rechargeable batteries:

- Keep batteries out of the reach of children.
- Charge rechargeable batteries only with the charger provided with your device. Using an improper charging method may result in fire or explosion.
- Immediately remove old, weak, or worn out batteries from your device. Recycle or dispose of old, weak, or worn batteries in accordance with local, regional, or national law or regulation.
- Remove the batteries from your device before storing your device for an extended period.
- Avoid contact with battery fluid. If a battery leaks:
 - Keep the leaked fluid from touching for skin, eyes, clothes or the surfaces. If the battery fluid contacts your skin, eyes, or clothes, immediately wash the affected area with water and contact your doctor or other medical provider as appropriate.
 - Carefully remove all batteries by reversing the battery installation instructions provided with your device.
 - Before inserting new batteries, thoroughly clear the battery compartment with a dry cloth, or follow the battery manufacturer's recommendations for cleanup.
- We recommend that you use Microsoft approved battery packs. Replace the disposable or rechargeable batteries supplied with your device with batteries of the same type and rating.
- Do not disassemble, crush, open, puncture, shred, short external contacts or circuits, expose to temperature above 40 °C (104 °F), or dispose of batteries in fire or water.
- Do not mix new and old batteries or batteries of different types (for example, carbon-zinc and alkaline batteries).
- Do not allow metal objects to touch the battery terminals on the device; they can become hot and cause burns.
- Do not carry or place batteries or battery packs together with other metal objects.
- Do not leave a battery-powered device in direct sunlight for an extended period.

- Do not immerse batteries in water or allow them to become wet.
- Do not use a battery if it has become wet. Do not attempt to dry a battery or battery pack with a hair dryer, in a conventional oven, or in a microwave oven.
- Do not connect batteries directly to wall outlets or car cigarette-lighter sockets.
- Do not strike, throw, step on, or subject batteries to severe physical shock.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Do not recharge batteries near a fire or in extremely hot conditions.
- Dropping your device or its battery, especially on a hard surface, can damage the device and its battery. We recommend that you seek professional assistance to inspect your device if you believe damage has occurred.
- Never use a damaged battery. If your battery appears scratched, or nicked, immediately place it aside and dispose of it properly. Use of a damaged battery can cause electrical shorts, overheating, and other component failures.

⚠ WARNING: Battery replacement and device repairs (user replaceable batteries)

Batteries in devices with user-replaceable batteries can be changed by opening the battery receptacle and following the battery replacement instructions in the Quick Start Guide. Microsoft recommends that you seek professional assistance for all other device repairs, and that you use caution if undertaking do-it-yourself repairs. Opening and/or repairing your device can present electric shock, device damage, fire, and personal injury risks, and other hazards.

⚠ WARNING: Risk in repairs

Opening and/or repairing your device can present electric shock, device damage, fire, and personal injury risks, and other hazards. Microsoft recommends that you seek professional assistance for device repairs, and that you use caution if undertaking do-it-yourself repairs.

⚠ NOTICE: Handling

Handle your Microsoft device with care. It is made of metal and plastic and has sensitive electronic components inside. Your device can be damaged if dropped, burned, punctured, or crushed, or if it comes in contact with liquid.

If you suspect damage to your device or its battery, discontinue use of your device, as it may cause overheating or injury.

⚠ NOTICE: Third-party compatibility

Some third-party accessories may be incompatible with your device or are potentially counterfeit. Use of incompatible or counterfeit accessories, batteries, and charging devices could result in damage to your device and pose a possible risk of fire, explosion, or battery failure leading to serious injuries, damage to your device, or other serious hazards.

⚠ WARNING: Cleaning

The risk of fire, shock or damage to your Microsoft device during cleaning might be reduced by taking the following precautions:

- Unplug all cables and turn your device off before cleaning.
- Only clean the exterior of your device.
- Clean your device with a dry cloth.
- For devices with fans, vents, ports or similar openings:
 - Gently clean the exterior surface of the fan, vent or other opening to remove any dust buildup.
 - Do not insert objects into the fan, vents, ports, or other opening.
 - Do not attempt to clean connectors through immersions in liquids.
 - Only gently wipe and dry with a clean cloth.

⚠ WARNING: Usage

To reduce the risk of fire, shock or damage to your device, do not expose your device to rain, snow or other types of moisture. Do not use your device near water or in a damp or excessively humid location (e.g. near a shower, bathtub, sink, or swimming pool, or in a damp basement). To keep your device in prime operating condition:

- Do not use your device near heat sources, food, excessive dirt, dust, oil, chemicals, or in strong direct sunlight.
- Do not place objects on top of your device.
- Use only attachments/accessories specified by Microsoft or equivalents.
- For devices with fans, vents, ports or similar openings:
 - Do not cover or insert objects into the fan, vents, ports, or other opening.
 - Do not allow dust to build up on the fan, vent or other openings.
 - Do not place your device in narrow or cramped space,
- Do not dry your device with a hair dryer; clothes dryer; or a conventional, toaster, or microwave oven. If your device becomes wet, gently wipe the exterior with a clean, dry cloth.